

## Changes to Patsearch 30 October 2004

### **Background:**

In response to customer feedback, some changes are being made to Patsearch on Saturday 30 October. These consist of a major change to the way in which details are displayed as well as some smaller fixes. There is also an update to the help text to reflect the changes that have been made.

### **Changes:**

#### Templates to display only appropriate fields

Currently in Patsearch the full list of fields is displayed for each type of record i.e. innovation, standard or provisional. This has meant that Patsearch users have had no choice but to print lengthy lists of details. A new set of templates has been developed so that only the relevant fields for each type will be displayed. This can cut down the view considerably. Please Note: The first time you view each of the three types of records there will be a delay, subsequent viewings will be much quicker.

#### Information about blank fields

At this stage there are often blank fields in a Patsearch record, and this can be for one of a couple of reasons: there may be no data available because an action of this type has not occurred, or Patsearch may not have access to the data at this stage. There are two different messages that you will see in Patsearch records after the release corresponding to these:

“No data in system” means the action has not occurred for this application

“Field not populated” means Patsearch is unable to display the field – the action may or may not have occurred.

#### A new view

Following on from the changes described above, there are now two alternative “All Details” views which replace the former Full Details view.

“All Details” provides a full list fields including those where no data is available

“All Details with values” lists all the fields containing values (note that the full list of headings is listed at this stage)

There are print friendly versions of each of these views. Note that while the dark blue title bars are displayed on screen, they don't print out.

**Other Fixes:****Display in browsers other than Internet Explorer**

An error was being displayed when users attempted to search Patsearch in Mozilla. This has been corrected and Patsearch has now been tested on several different browsers

**Name searching on two letters preceded by a space**

This was delivering an incorrect result and has been fixed for this release

**Incorrect lapsed date being displayed in Patsearch**

Patsearch was displaying the date the system lapsed the record, not the actual lapsing date. This has been corrected.

If you have any further enquiries, or if you would like to give us feedback, please phone:

Our Customer Support Network phone number: (02) 6283 2999

Or Freecall: 1300 65 10 10

Or fill in our Internet Feedback Form, by clicking "Give us your feedback" at [www.ipaustralia.gov.au](http://www.ipaustralia.gov.au).

The next major Patsearch release is planned for February 2005.



